

Coromatic

Operations
Secured**24/7**

Our service offering

We enable companies and organizations
to run their operations without disruption



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Stable power and data communication supply plays a crucial role in maintaining the operation of almost any of today’s organizations. In our digitalized society, there is no room for power failure or disruption in data communication. This is why Coromatic is dedicated to help organizations and ensure the continuous supply of power and data communication, for uninterrupted business 24/7.

Service is in our DNA

For us, ensuring long term sustainability of our customers' mission critical infrastructure is central, and that is why our service offering forms the core of our business. Whether the challenge involves building a new data center, or securing power and data communication in a new office building, our service offering is tightly integrated right from the start. Coromatic can also help organizations by providing service of existing mission critical infrastructure to safeguard data and power supply.

Specialized technician and proximity to service

We have a unique and comprehensive service offering for all of our products and solutions; power, emergency power, data communication, cooling, operations and energy efficiency. Thanks to our geographical spread, our service organization always has the ability to deploy at very short notice.

Thorough service process

Every operation and organization is unique, which is why we have developed a detailed service process that we adapt and implement in close cooperation with our customers. Coromatic's service customers are always assigned a single point of contact

responsible for the entire service agreement. We also offer full insight and transparency through our service portal, offering easy access to all logs and reports.

An agreed service level

Our service level agreements set the standard for the service scope, always in line with the operational risks and level of mission critical functions.

We always guarantee the best and most cost efficient level of service for your specific needs.

Broad service offering

Coromatic offers a broad set of services for all aspects of securing the operation of critical facilities. See our overview of our service offering listed to the right.

Coromatic works across the entire globe.

We have supplied solutions and services for mission critical infrastructure to over 1,000 companies and organizations in more than 50 countries, from every kind of sector.



Critical facilities services

- Maintenance and service agreements for mission critical infrastructure.
- Annual check-up of the entire critical facility.
- Emergency fault repair service.
- Monitoring and operational alarm services for critical facilities.
- Energy optimization service of critical facilities.
- Advanced cleaning of data centers and critical facilities.

Data communication services

- Test and service of data communication networks.
- Service of data communication network equipment, including switches, cables, routers and transceivers.

Power services

- Intelligent energy agreements.
- Service of power components, such as circuit breakers, transformers, main switch and control systems.
- Thermography and/or ultra sonic inspections to detect power supply irregularities.

Emergency power service

- Test and maintenance service of diesel generators.
- Test, maintenance and change of UPS and batteries.
- Cleaning and fuel analysis of emergency power equipment.
- Service of monitoring and alarm systems.

Cooling services

- Service and advisory support for optimizing the cooling process.
- HFC reporting according to the refrigerant regulation.
- Test, maintenance and service of cooling systems components, such as cooling units, compressor units, refrigerator units, air conditioner compressors and cooling fluid.
- Thermography services to detect cooling irregularities.

For details of how Coromatic can help you with your service needs, please contact us at **020-45 05 05.**

Find more information on **coromatic.com**



Delivery to more than

50

countries worldwide



Number

1

in the Nordics

Delivery to more than

50%

of the largest Nordic corporations



More than

1,000

critical facilities projects delivered

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Operations Secured

24/7

Coromatic ensures that organizations can keep their business operations running without disruption. As the leading provider of Critical Facilities Solutions, such as data centers, we safeguard power and data communication supply.

